

QUEENSLAND INDUSTRIAL RELATIONS COMMISSION

Industrial Relations Act 1999

**TAXI INDUSTRY - CALL CENTRE OPERATORS AND
CLERICAL EMPLOYEES AWARD - STATE 2004**

(Gazette, 3 September 2004)

PURSUANT to the Declaration of the Commission as to a General Ruling made on 21 August 2009, the said Award is amended as follows as from 1 September 2009:

By deleting clause 5.3.1 and inserting the following in lieu thereof:

5.3.1 *Adults*

The rates of pay for adult employees per week in the Southern Division (Eastern District) shall be as follows:

Classification and relativity (Note 1)	Adult service level increment within level	Total minimum rate of pay \$
Level 1		
88%	1st year of service	609.90
90%	2nd year of service	618.30
92%	3rd year of service	626.60
94%	4th year of service	635.00
Level 2		
96%	1st year of service	643.30
98%	2nd year of service	651.70
100%	3rd year of service	662.00
Level 3		
107%	1st year of service	691.20
110%	2nd year of service	703.70
Level 4		
112%	1st year of service	710.10
115%	2nd year of service	722.60
Level 5		
122%	1st year of service	751.80
125%	2nd year of service	764.30

Note 1: The percentage relativities column relates to the percentages applying before the application of the first, second and third arbitrated safety net adjustments. The percentage relativities are based on \$417.20 as the 100% base rate per week before the application of supplementary payments.

Note 2: The rates of pay in this Award are intended to include the arbitrated wage adjustment payable under the 1 September 2009 Declaration of General Ruling and earlier Safety Net Adjustments and arbitrated wage adjustments. This arbitrated wage adjustment may be offset against any equivalent amount in rates of pay received by employees whose wages and conditions of employment are regulated by this Award which are above the wage rates prescribed in the Award. Such payments include wages payable pursuant to certified agreements, currently operating enterprise flexibility agreements, Queensland workplace agreements, award amendments to give effect to enterprise agreements and overaward arrangements. Absorption which is contrary to the terms of an agreement is not required.

Increases made under previous State Wage Cases or under the current Statement of Principles, excepting those resulting from enterprise agreements, are not to be used to offset arbitrated wage adjustments.

Dated 1 October 2009.

G.D. SAVILL,
Registrar.