

## QUEENSLAND INDUSTRIAL RELATIONS COMMISSION

CITATION: *In the making of the Office of the Queensland Ombudsman Certified Agreement 2025 [2026] QIRC 116*

PARTIES: **Office of the Queensland Ombudsman**

AND

**Together Queensland, Industrial Union of Employees**

CASE NO: CB/2026/26

PROCEEDING: Application for certification of an Agreement

DELIVERED ON: 10 April 2026

HEARING DATE: 10 April 2026

MEMBER: McLennan IC

HEARD AT: Brisbane

ORDER: ***The Office of the Queensland Ombudsman Certified Agreement 2025 is certified.***

CATCHWORDS: INDUSTRIAL LAW – application for certification of an Agreement – requirements for certification – Agreement certified

LEGISLATION: *Industrial Relations Act 2016 (Qld) ch 4*

APPEARANCES: Ms A. Pearson and Mr D. Hitchens for the Office of the Queensland Ombudsman

Mr M. Thomas and Ms G. Barendse for Together Queensland, Industrial Union of Employees

### Reasons for Decision

- [1] On 24 March 2026, the Office of the Queensland Ombudsman ('the OOO') made an application pursuant to s 189 of the *Industrial Relations Act 2016* (Qld) ('the IR Act') to certify the *Office of the Queensland Ombudsman Certified Agreement 2025* ('the Agreement').
- [2] The named parties to the Agreement are the OOO and the following employee organisation:
- Together Queensland, Industrial Union of Employees
- [3] The Commission is satisfied that all parties have agreed on the terms of the Agreement, which were approved by a valid majority of relevant employees in a properly conducted ballot.
- [4] Along with the OOO, Together Queensland, Industrial Union of Employees appeared today and consented to the present application. No other person appeared or sought to make submissions.
- [5] The Agreement covers all OOO employees as set out in Clause 1.2(1) of the Agreement.
- [6] The Agreement does not apply to the Queensland Ombudsman and Senior Executives and Senior Officers (of their equivalents) engaged under the *Ombudsman Act 2001* as set out in Clause 1.2(2).
- [7] Having regard to the submissions made by the parties who appeared at the hearing today, as well as the Affidavit of Ms Amy Pearson, Executive Director of Corporate Strategy of the OOO filed 24 March 2026:
- I am satisfied of each relevant requirement in ch 4 pt 5 div 2 sub-div 2 of the IR Act; and
  - there is nothing in the Agreement which would require me to refuse to grant the application pursuant to ch 4 pt 5 div 2 sub-div 3 of the IR Act.
- [8] The application to certify the Agreement is granted. The Agreement operates from the day it is certified, which is 10 April 2026.
- [9] Although the nominal expiry date of the Agreement is 31 October 2028, it continues to operate until it is terminated under the IR Act.

[10] I make the following order:

**The *Office of the Queensland Ombudsman Certified Agreement 2025* is certified.**