

# QUEENSLAND INDUSTRIAL RELATIONS COMMISSION

CITATION: *In the making of the Department of Customer Services, Open Data and Small and Family Business Certified Agreement 2025 [2026] QIRC 034*

PARTIES: **State of Queensland (Department of Customer Services, Open Data and Small and Family Business)**

AND

**Together Queensland, Industrial Union of Employees**

**The Association of Professional Engineers, Scientists and Managers, Australia, Queensland Branch, Union of Employees**

CASE NO.: CB/2026/5

PROCEEDING: Application for certification of an agreement

DELIVERED ON: 11 February 2026

HEARING DATE: 11 February 2026

HEARD AT: Brisbane

MEMBER: Power IC

ORDER: ***The Department of Customer Services, Open Data and Small and Family Business Certified Agreement 2025 is certified.***

CATCHWORDS: INDUSTRIAL LAW - QUEENSLAND - AGREEMENTS - Application for certification of an agreement - requirements for certification - Agreement certified.

LEGISLATION: *Industrial Relations Act 2016* (Qld), s 189, ch 4, pt 5, div 2, sub-divs 2 and 3, s 227 and s 228

APPEARANCES: Ms L Volp and Ms A Marek for the State of Queensland (Department of Customer Services, Open Data and Small and Family Business).

Mr J Crittenden and Mr A Bellion for Together Queensland, Industrial Union of Employees (TQ)

Ms A Jack for The Association of Professional Engineers, Scientists and Managers, Australia, Queensland Branch, Union of Employees (APESMA)

### Reasons for Decision

- [1] On 30 January 2026, the State of Queensland (Department of Customer Services, Open Data and Small and Family Business) ('the Applicant'), pursuant to s 189 of the *Industrial Relations Act 2016* (Qld) ('the Act'), made an application to certify the *Department of Customer Services, Open Data and Small and Family Business Certified Agreement 2025* ('the agreement').
- [2] The named parties to the agreement are the Applicant and the following employee organisations:
  - (a) Together Queensland, Industrial Union of Employees; and
  - (b) The Association of Professional Engineers, Scientists and Managers, Australia, Queensland Branch, Union of Employees
- [3] The agreement is signed by all the above-mentioned parties.
- [4] The agreement applies to:
  - (a) the Applicant;
  - (b) the Applicant's employees covered by the classifications contained in the agreement; and
  - (c) the employee organisations named in paragraph [2] above.
- [5] Having regard to the submissions made by the parties who appeared today and to the affidavit of Mr Chris Lamont, Director-General of the Applicant filed on 30 January 2026:
  - (a) I am satisfied of each relevant requirement in ch 4 pt 5 div 2 sub-div 2 of the Act; and
  - (b) there is nothing in the agreement which would require me to refuse to grant the application pursuant to ch 4 pt 5 div 2 sub-div 3 of the Act.
- [6] The application to certify the *Department of Customer Services, Open Data and Small and Family Business Certified Agreement 2025* is granted.
- [7] The *Department of Customer Services, Open Data and Small and Family Business Certified Agreement 2025* operates from the day it is certified, namely, 11 February 2026.

[8] Although the nominal expiry date of the *Department of Customer Services, Open Data and Small and Family Business Certified Agreement 2025* is 30 June 2026, it continues to operate until it is terminated under ss 227 or 228 of the Act.

[9] I make the following order:

1. **The *Department of Customer Services, Open Data and Small and Family Business Certified Agreement 2025* is certified.**